



Service Policy Regarding Your New Crown

While your new crown is one of dentistry's strongest restorations, a variety of factors will influence its longevity. We have learned that despite our best efforts, crowns can fail for a variety of reasons that include new decay, breakage from excessive grinding of one's teeth, or simply biting down on a hard object such as a fork or bone. In fairness to both doctor and patient, the following schedule outlines how *Bizga Dental, Inc.* will address fees in the unlikely event that your crown should require replacement within the first 5 years of service. The 5-year benchmark is used, as this is the typical period needed to elapse by insurance carriers before they will pay toward a new crown. "Coverage" refers to what *Bizga Dental, Inc.* will credit you toward the cost of replacing your crown, based on current fees:

- First year of service (from the time of placement)—100% coverage
- Second year of service—70% coverage
- Third year of service—60% coverage
- Fourth year of service—50% coverage
- Fifth year of service—40% coverage
- Sixth year of service—0% coverage

As an example, if your crown requires replacement 18 months after cementation, you will be in the *second* year of service. If a new crown costs \$1,000 at current day fees, you will pay only \$300 to have it replaced. *Bizga Dental, Inc.* covers 70% of the cost of replacement

Please understand that "year of service" will be determined by exact dates, specifically: *date of cementation* (temporary or permanent) to *day of diagnosis by doctor or notification by you* (by phone or in person) that you believe your crown has broken.

Thank you,

Bizga Dental, Inc.